

On-site support services

for English speaking nationals and immigrants

Are you facing difficulties communicating in Japanese at government agencies?

As part of our free daily life consultation services, Legato Ota Inc. also provides on-site assistance based on your needs and our availability. After a consultation session with us, our English-speaking and Chinese-speaking consultant can accompany you to government offices/agencies or specialized institutions to provide on-site support in administrative procedures such as filing paperwork.

Please note that this is part of our consultation services. It is also possible for an interpreter in a language other than Chinese or English to accompany the consultant, but it is not possible to request interpretation only services.

Available period

April 1, 2024
— March 31, 2025

Cost

Free

Supported time

Maximum
3 hours per
one-visit/session

Who can use the service

Those who have consulted with Legato Ota and who are determined to need on-site support.

Areas service available

Places approximately 90 min. max travel time from Ota Ward, including the 23 wards of Tokyo and Kanagawa Prefecture.

Number of available times

Maximum
3 visits/sessions
per person

How to use this service

Contact us first for a consultation.

For requests and inquiries please contact us below

LEGATO OTA In-charge of On-site support services

Email info@legatoota.jp

Phone 03-3731-3831 / 080-9714-6966
(weekdays 10:00am—5:00pm)

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LEGATO OTA
General Incorporated Association

Working with foreign residents and immigrants to create a community that is comfortable for everyone to live in

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